



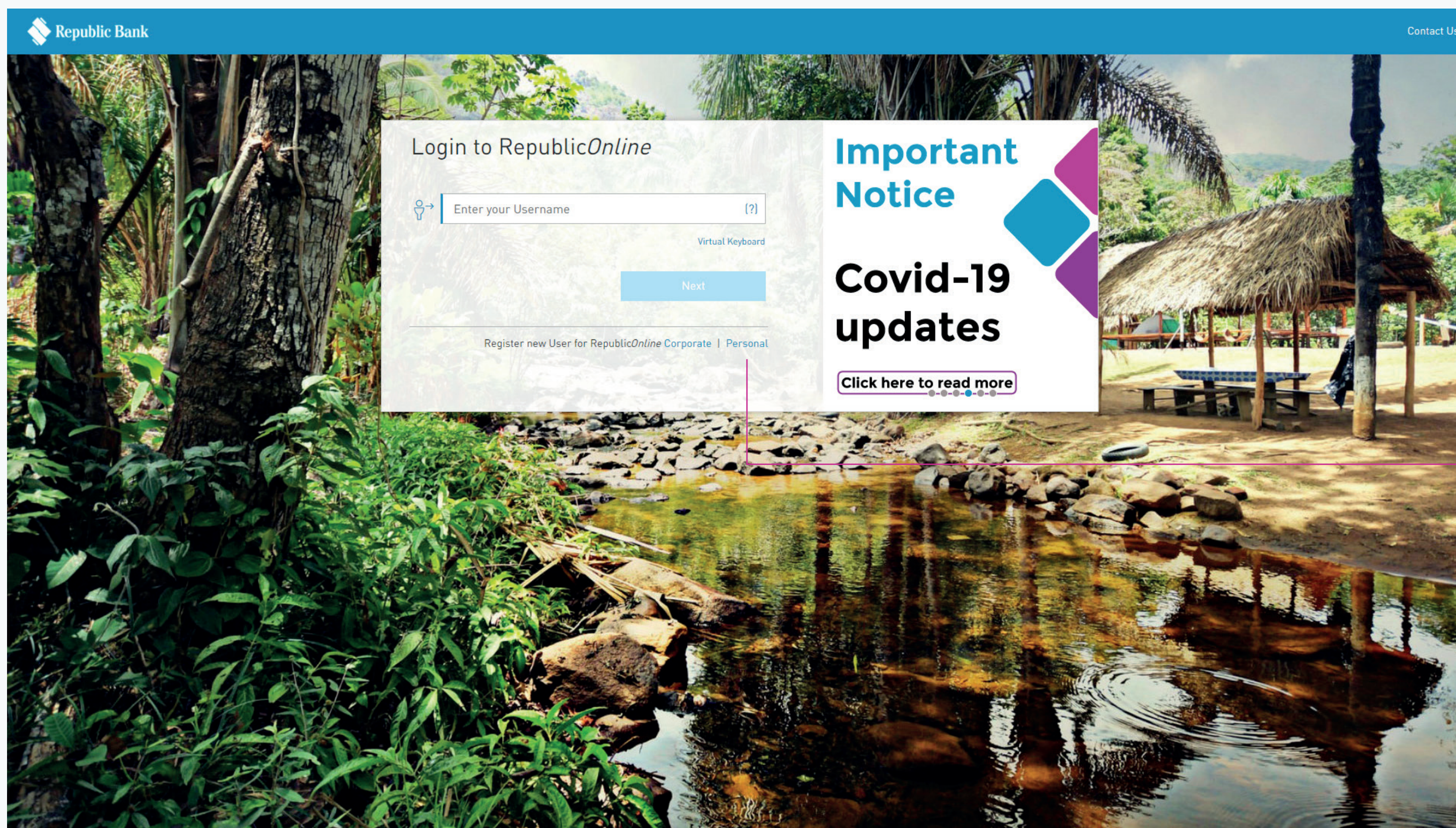
Bank online

How to register for
Republic*Online* and the
Republic*Mobile* App

How to prepare for your RepublicOnline/RepublicMobile App registration.

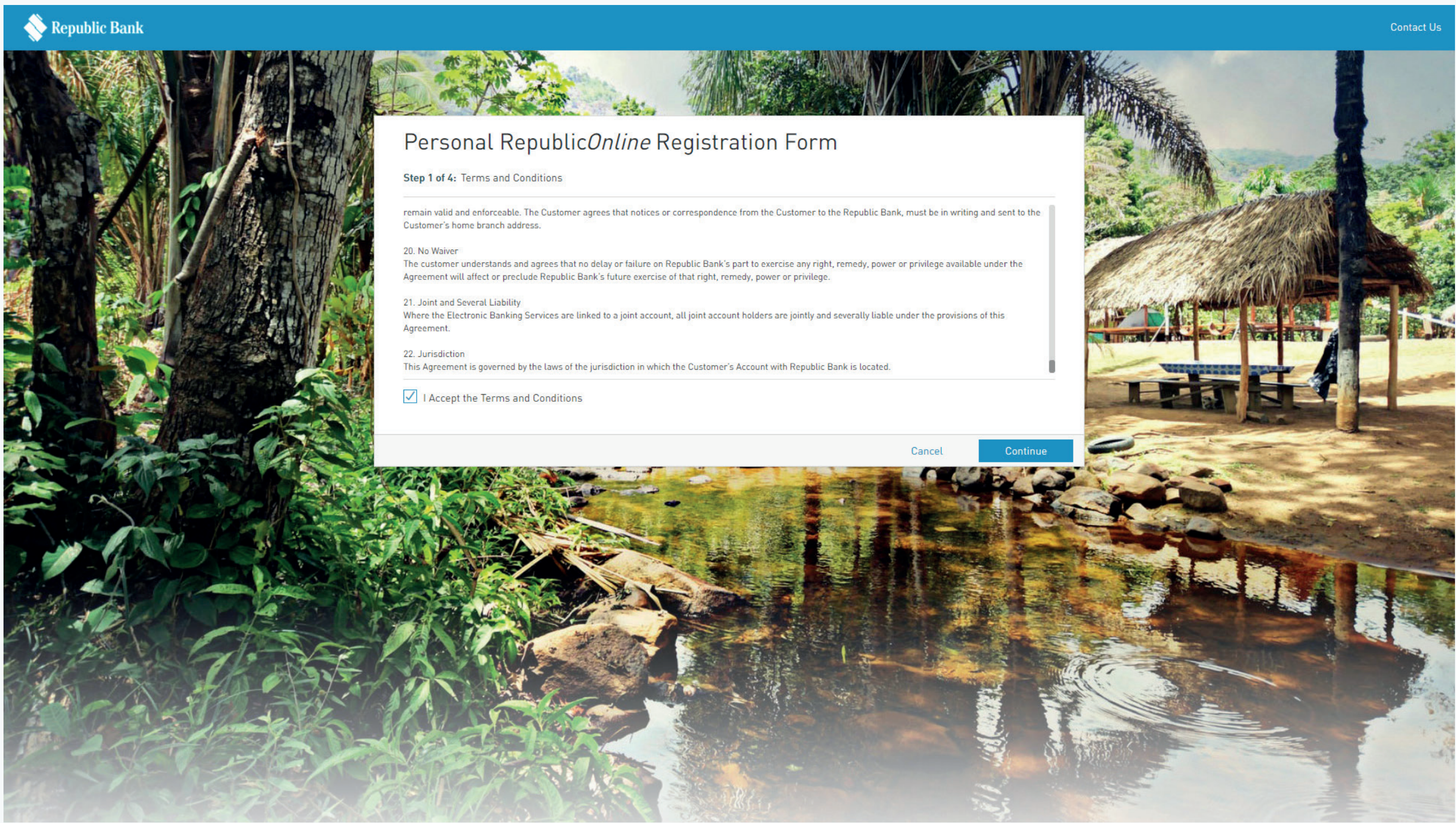
- Have your mobile phone on hand
- Download the new RepublicMobile EC app from the Play Store or App Store
- Retrieve the email from Republic Bank that includes your new banking information, i.e. deposit account number, credit card number and customer ID

Registration via our website



Start Here

At the bottom right, select **“Personal”**.



Step 1:
Terms and Conditions

Read and accept the Terms and Conditions.
Select “**Continue**” when complete.

Republic Bank Contact Us

Personal RepublicOnline Registration Form

Step 2 of 4: Complete the Following Information Required

Identification Type	National ID
Identification Number	1234567891
First Name	Jane
Last Name	Smith
Date of Birth	17/08/1990
Email [?]	enrique@webgold.co
Phone Number	8683313541
Mobile Number [?]	8683313541
Create Username [?]	JSmith01
Product Type	Account
Product Number	111111111111
PIN [?]	****
Customer ID [?]	102079

[Reset](#) [Cancel](#) [Continue](#)

Step 2:

Personal Banking RepublicOnline Registration Form

To complete this process, you'll need to input some information, including:

Personal information

Name

Date of birth

ID type, e.g. passport, national ID, driver's permit

Email address

Phone number

Username (you'll have the opportunity to set your own username, which must be a minimum of 6 and a maximum of 20 alphanumeric characters)

Banking information

Product type e.g. deposit account, credit card

New 12-digit deposit account number or credit card number
PIN associated with your debit or credit card deposit account
Customer ID

Product details

After you finish filling in the form, select **"Continue"**.

**Remember, your customer ID and credit card PIN should have already been mailed or emailed to you.*

Republic Bank

Contact Us

⬅️

Personal RepublicOnline Registration Form

Step 3 of 4: Registration Confirmation

Identification Type	National ID
Identification Number	1234567891
First Name	Jane
Last Name	Smith
Date of Birth	17/08/1990
Email	enrique@webgold.co
Phone Number	8683313541
Mobile Number	8683313541
Username	JSmith01
Product Type	Account
Product Number	XXXX-111
Customer ID	102079

✓

I'm not a robot

reCAPTCHA

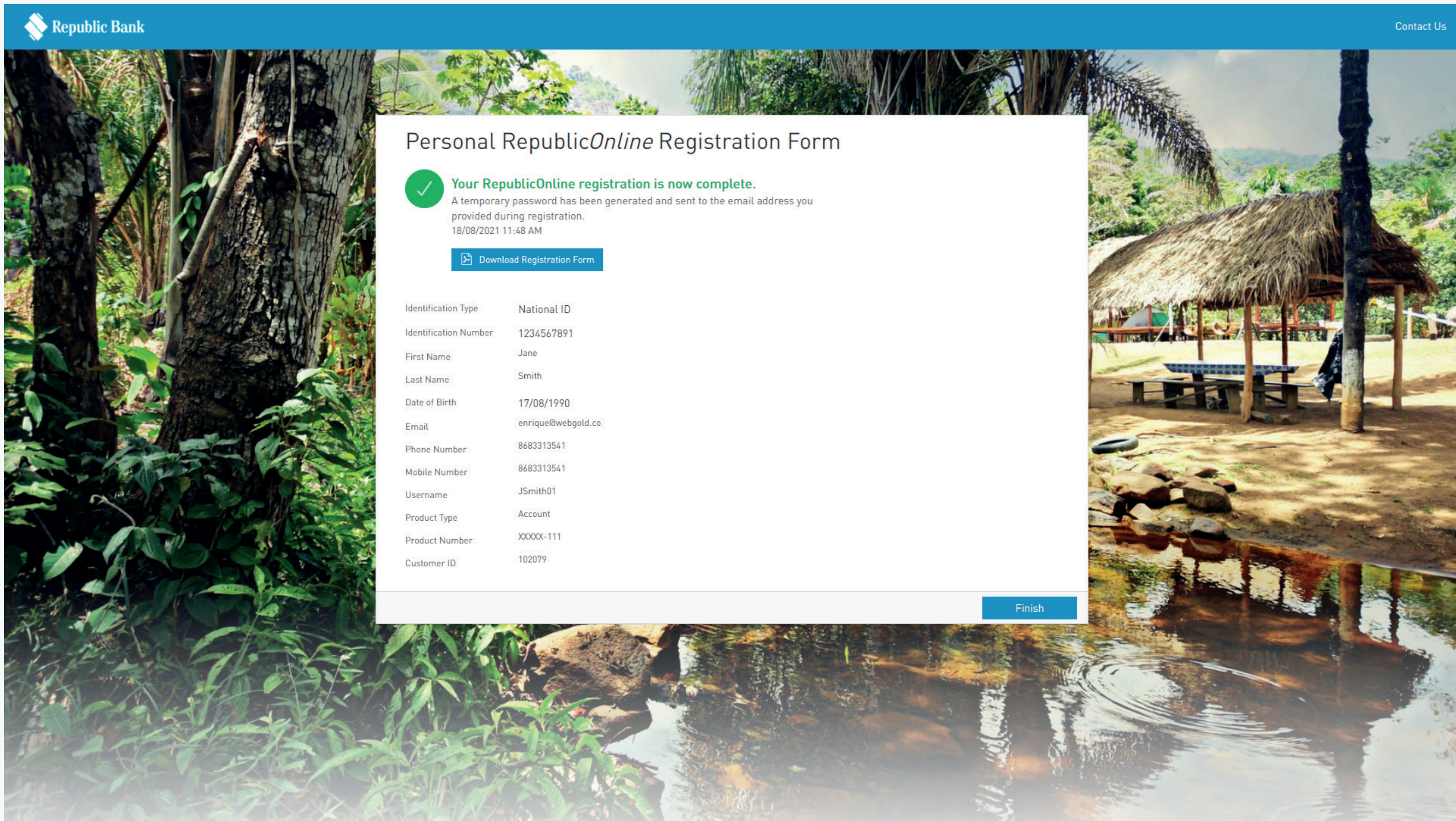
Privacy • Terms

Cancel

Confirm

Step 3:
Registration
Confirmation

After reviewing your form and confirming that your information is accurate, check the box reading “I am not a robot” and select “Confirm”.

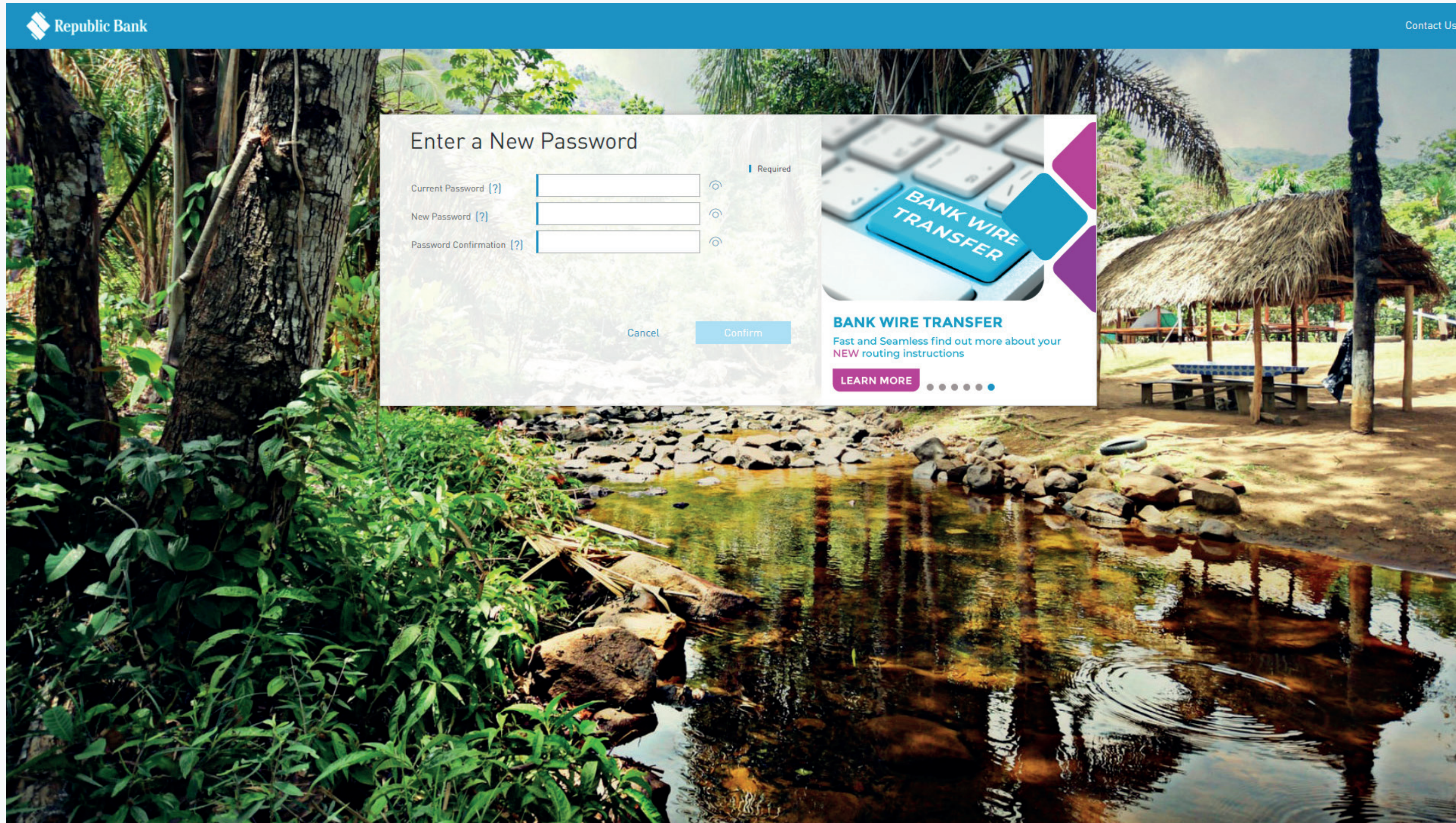


Step 4:
Personal Banking
RepublicOnline
Registration Form

Your RepublicOnline registration is now complete.

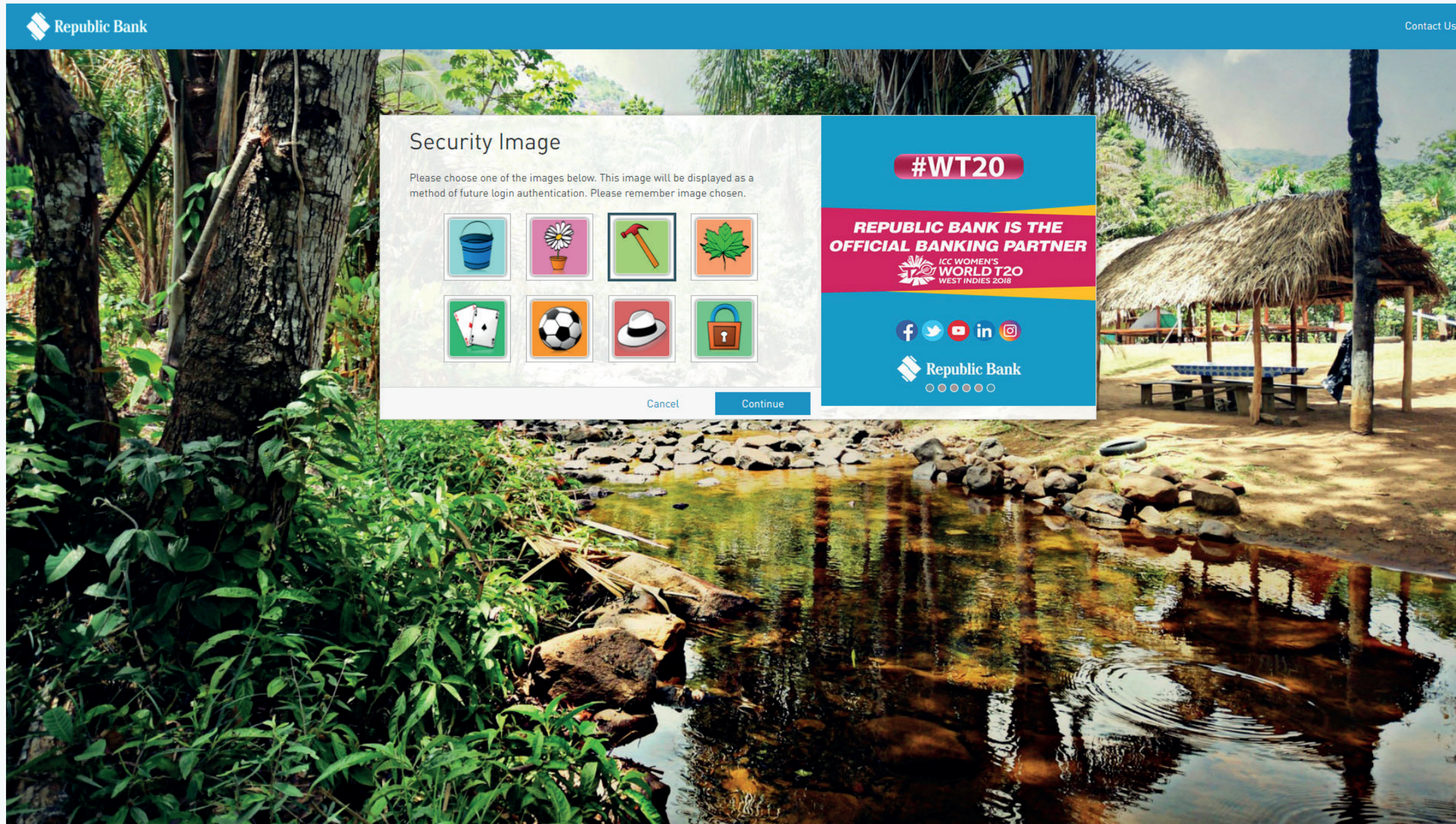
A temporary password has been generated and sent to the email address you provided during registration.

Select **“Finish”**.



Step 5: ***Enter a New Password***

1. On the login page, **type** your username and the temporary password you received via email into the **“Current Password”** field. Please note, the only way you'll be able to input the temporary password is by typing it into the field. You will not be able to copy and paste.
2. You will be prompted to input and confirm your new password.
3. Select **“Confirm”**.



Step 6: **Security Image**

Please choose one of the images offered. This will be displayed as a method of future login authentication. Be sure to remember the image you chose.

Select **“Continue”**.



Contact Us

Security Information

Complete Security Information

Secret Question [?]

Secret Answer [?]

Cancel

Return

Continue

WOW

WEDNESDAY!

HALF OFF

ON NEGOTIATION FEES



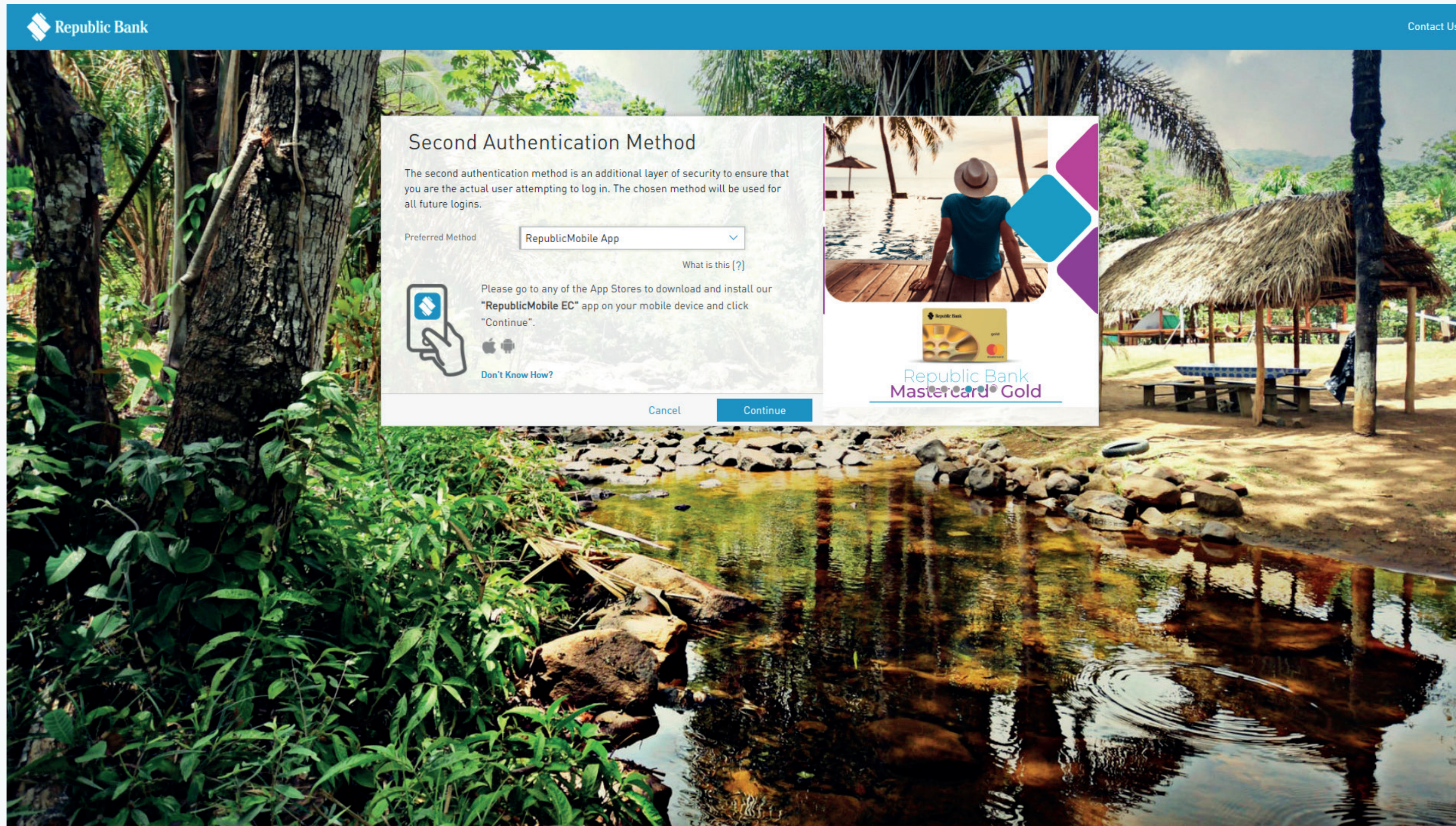
TODAY ONLY

AT ALL REPUBLIC BANK LOCATIONS



Step 7:
Security Information

At this stage you will be required to create a Secret Question and Secret Answer in case you need to reset your password in the future. Select **“Continue”**.



Step 8: **Second** **Authentication** **Method**

The second authentication method is an additional layer of security to confirm that you are, in fact, the account user. Your chosen method will be used for all future logins. Select the drop down menu and choose 1 of the 2 second authentication methods: **the RepublicMobile App** or **SMS**. Select **“Continue”**.



Step 9: Second Authentication Method

12:02 DIGICEL
42%

< My Security Devices
Activate

Enter your username

JSmith01

Scan the QR code or type the Coupon code provided on the website

QR Code
Coupon Code

✓ The QR Code was Scanned Successfully. Please Press "Confirm".

By pressing "Confirm" you are:

- Accepting [Terms and Conditions](#)
- Approving login with [Sync Approval](#)

Cancel
Reset
Confirm

The RepublicMobile App

- 1 Download and open the RepublicMobile EC App
- 2 Click **"Activate"**
- 3 Enter your username at the top
- 4 Scan the QR code or enter the coupon code
- 5 Select **"Confirm"**

SMS

1. After you select SMS, the mobile phone number used during the registration process will automatically be populated in the mobile number field (your mobile number should consist of 10 digits eg. 868 111 1234)
2. Click **"Continue"**
3. You should receive a message confirming that the SMS code has been sent to your phone
4. Check your phone for an SMS with a 6-digit code
5. Enter the code in the box provided and click **"Continue"**

12:02 DIGICEL

⌕

42%

My Security Devices

Activate

Enter your username

JSmith01

Scan the QR code or type the Coupon code provided on the website

QR Code

Coupon Code

✓

The QR Code was Scanned Successfully.
Please Press "Confirm".

By pressing "Confirm" you are:

● Accepting [Terms and Conditions](#)

● Approving login with [Sync Approval](#)

Cancel

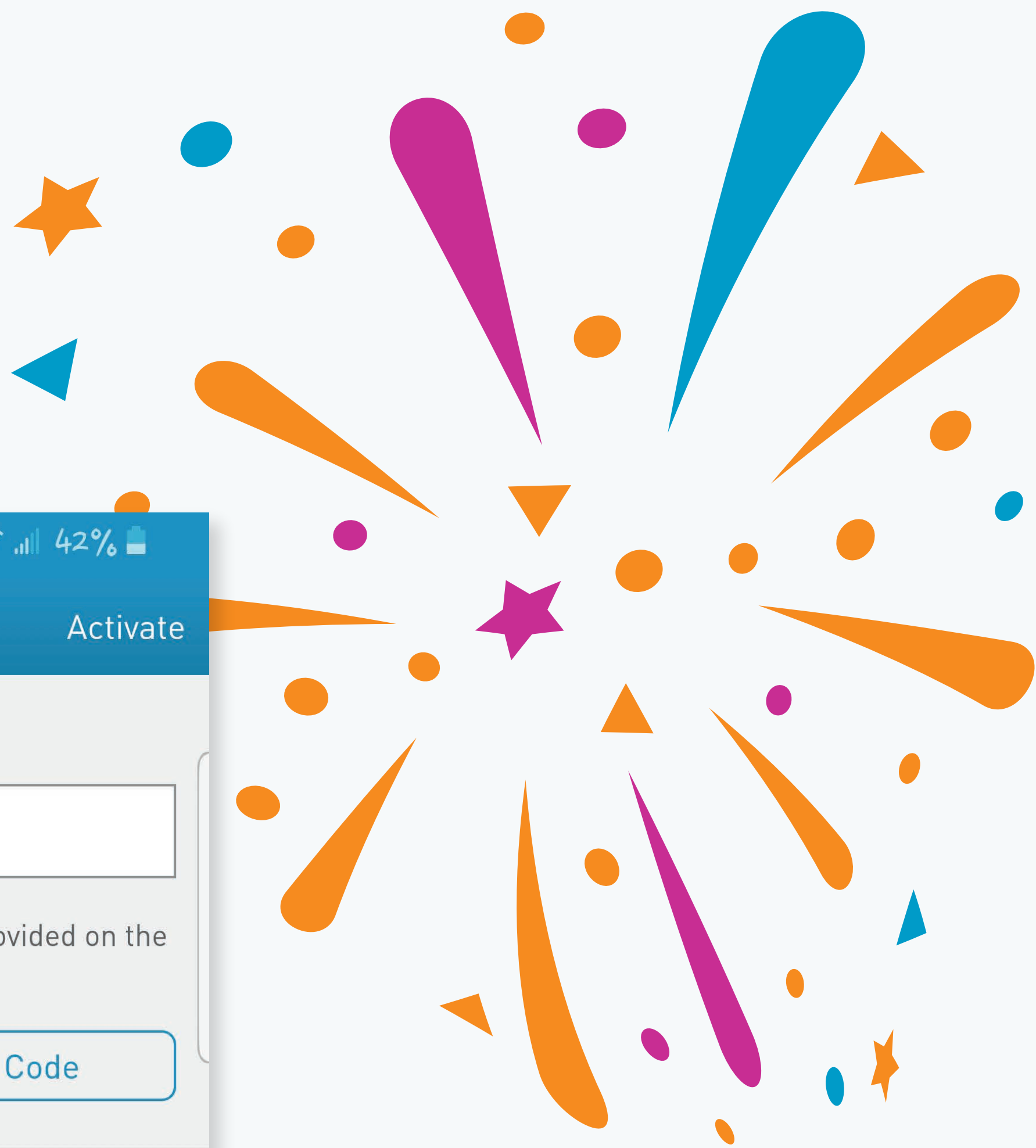
Reset

Confirm

|||

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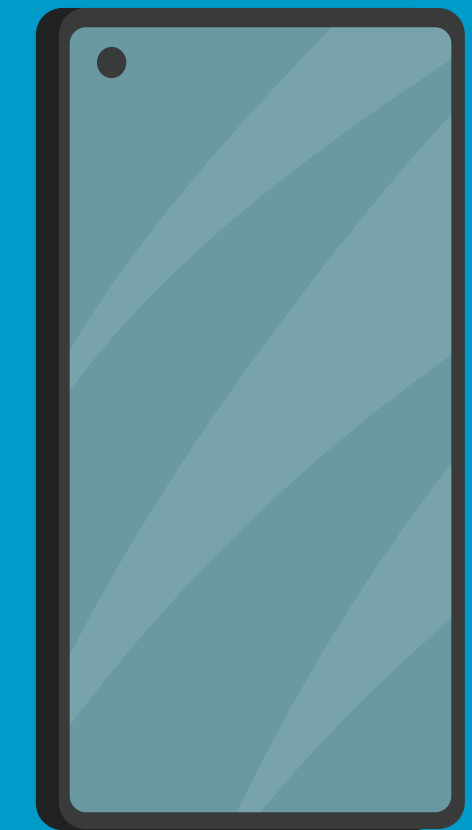


Step 10: **Registration Complete**

Your second authentication method is now complete.

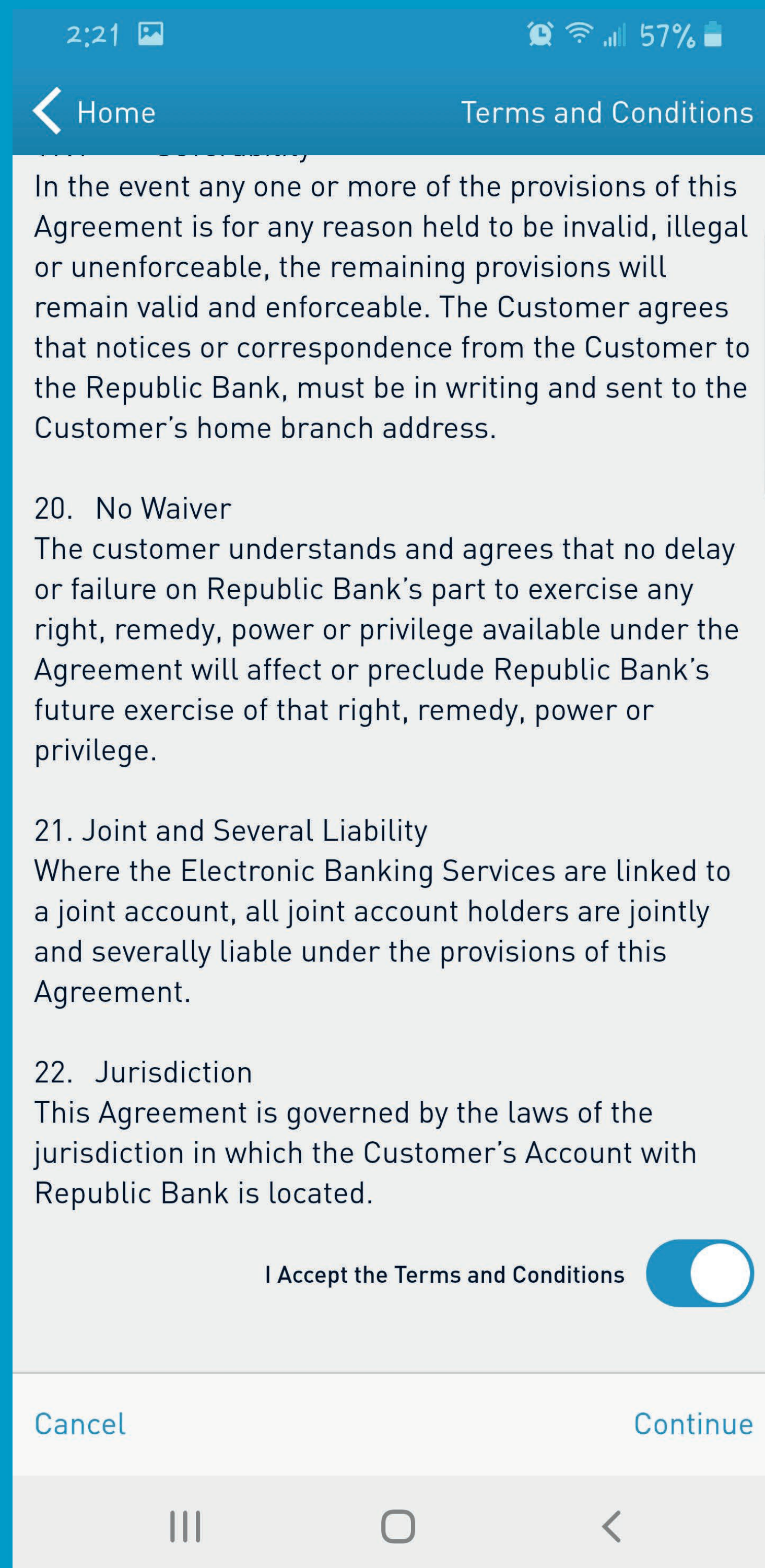
You can now return to the website and enjoy the benefits of Republic*Online*!

Registration via our RepublicMobile App

A screenshot of the Republic Bank mobile app interface. At the top, the status bar shows '2:21 DIGICEL' and '57%' battery. The app header includes the Republic Bank logo and a 'Welcome' message. Below the header is a navigation bar with icons for Home, News (with a notification bubble), Find Us, and Benefits. The main content area features a login form with 'Username' and 'Password' input fields. Below these is a 'Remember Username' toggle switch and a 'Sign in' button. A 'Reset Password' link is positioned below the sign-in button. A text prompt reads 'Register new User for RepublicOnline: Personal'. A large blue banner with a network pattern contains the text 'Follow us on:' followed by social media handles for Twitter (@republicbankgy), Facebook (@republicbankguyana), and Instagram (@powertomakeadifference, @rs.teen), along with LinkedIn and YouTube links for 'Republic Bank' and 'Republic Bank Limited'. The Republic Bank logo is at the bottom right of the banner. Below the banner is a 'See More' link. At the very bottom, a 'Security Devices' section is partially visible. The Android navigation bar is at the bottom of the screen.

Step 1: Registration

To register as a New User for RepublicOnline, select **“Personal”**.



Step 2: Terms and Conditions

Read and accept the Terms and Conditions.

Select **“Continue”** when complete.

2:21

 57%

 Terms and Conditions

Complete the Information

Identification Type

Identification Number

First Name

Last Name

Date of Birth

Email

Phone Number

Mobile Number (?)

Create Username

Product Type

Product Number

Cancel

Reset

Continue

III

O

<

Step 3:

Complete the Information

To complete this process, you'll need to input some personal information, i.e. your name, date of birth, ID type (passport, national ID, driver's permit), email and phone number. You'll also be able to set your own username.

You'll be required to input some banking information, i.e. the product type (deposit account or credit card), your deposit account number or credit card number, PIN (the PIN that is associated with the deposit account for your debit card or credit card) and customer ID.

Upon completion, select **“Continue”**.

2:24

 57%

Result

A temporary password has been generated and sent to the email address you provided during registration.

Identification Type

National ID

Identification Number

1234567891

First Name

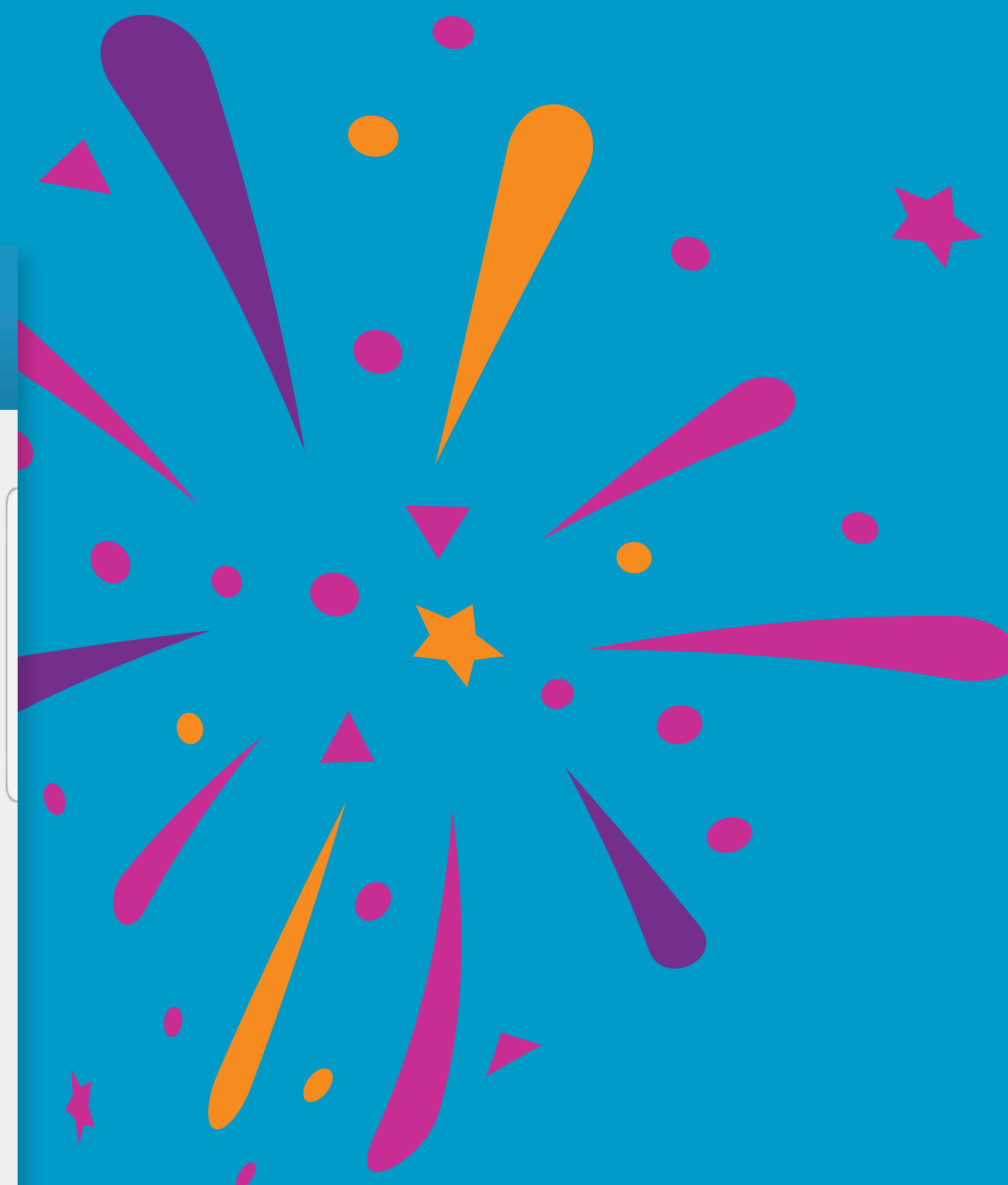
Jane

Last Name

Smith

 Finish



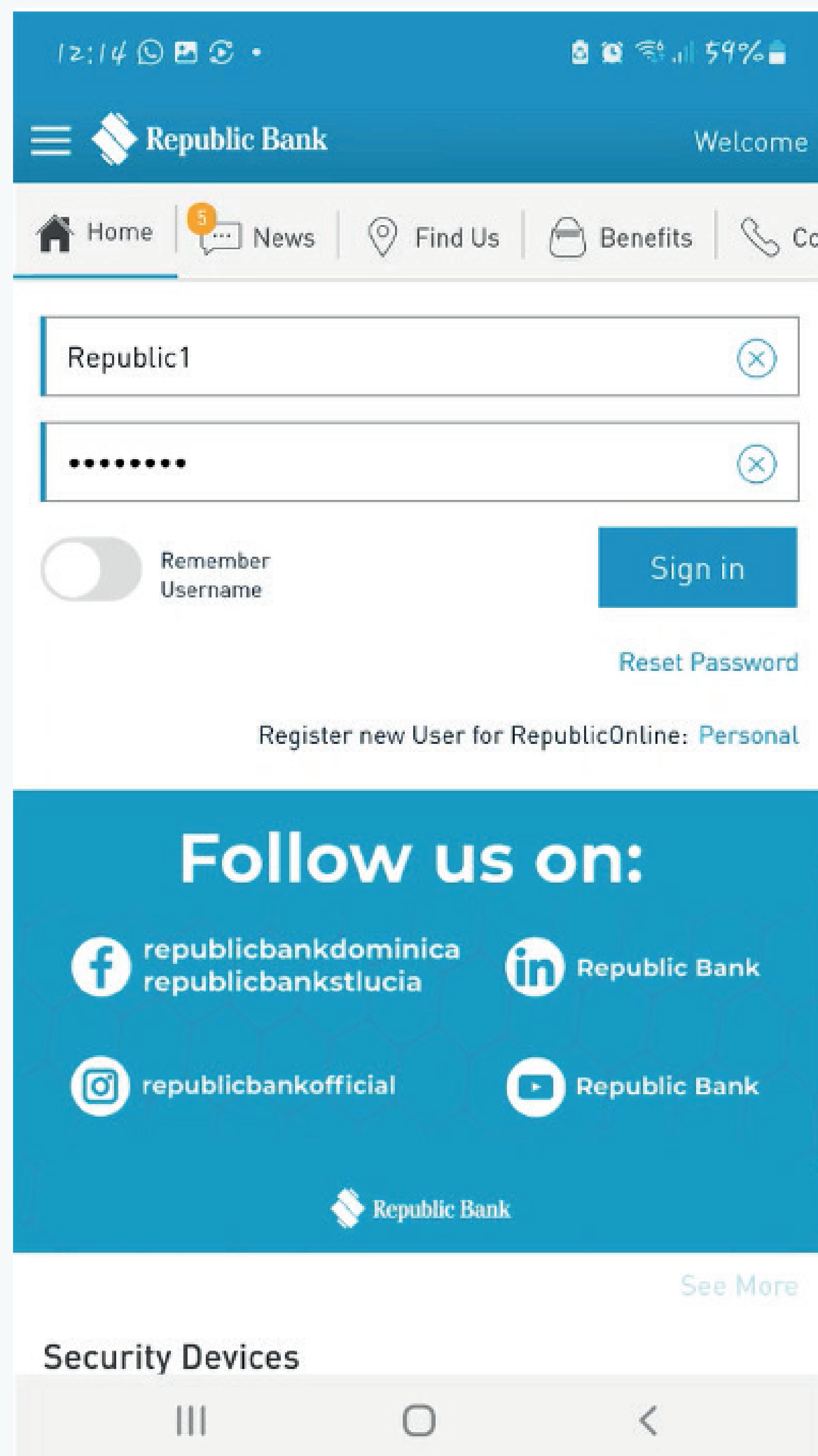


Step 4: **Registration Complete**

A temporary password has been generated and sent to the email address you provided during registration.

Select **“Finish”**.

The first time you log in



The screenshot shows the Republic Bank mobile app interface. At the top, there's a status bar with the time 12:14 and battery level 59%. Below that is a blue header with the Republic Bank logo and a 'Welcome' message. A navigation bar contains icons for Home, News (with a notification badge), Find Us, Benefits, and Contact. The main content area features a login form with a username field containing 'Republic1', a password field with masked characters, a 'Remember Username' toggle, and a 'Sign in' button. A 'Reset Password' link is also present. Below the login form is a link to 'Register new User for RepublicOnline: Personal'. A large blue section titled 'Follow us on:' displays social media links for Facebook, LinkedIn, Instagram, and YouTube. The bottom of the screen shows a 'Security Devices' section and an Android navigation bar.

12:14 59%

Republic Bank Welcome

Home News Find Us Benefits Co

Republic1

.....

☐ Remember Username

Sign in

[Reset Password](#)

Register new User for RepublicOnline: [Personal](#)

Follow us on:

facebook republicbankdominica republicbankstlucia

linkedin Republic Bank

instagram republicbankofficial

youtube Republic Bank

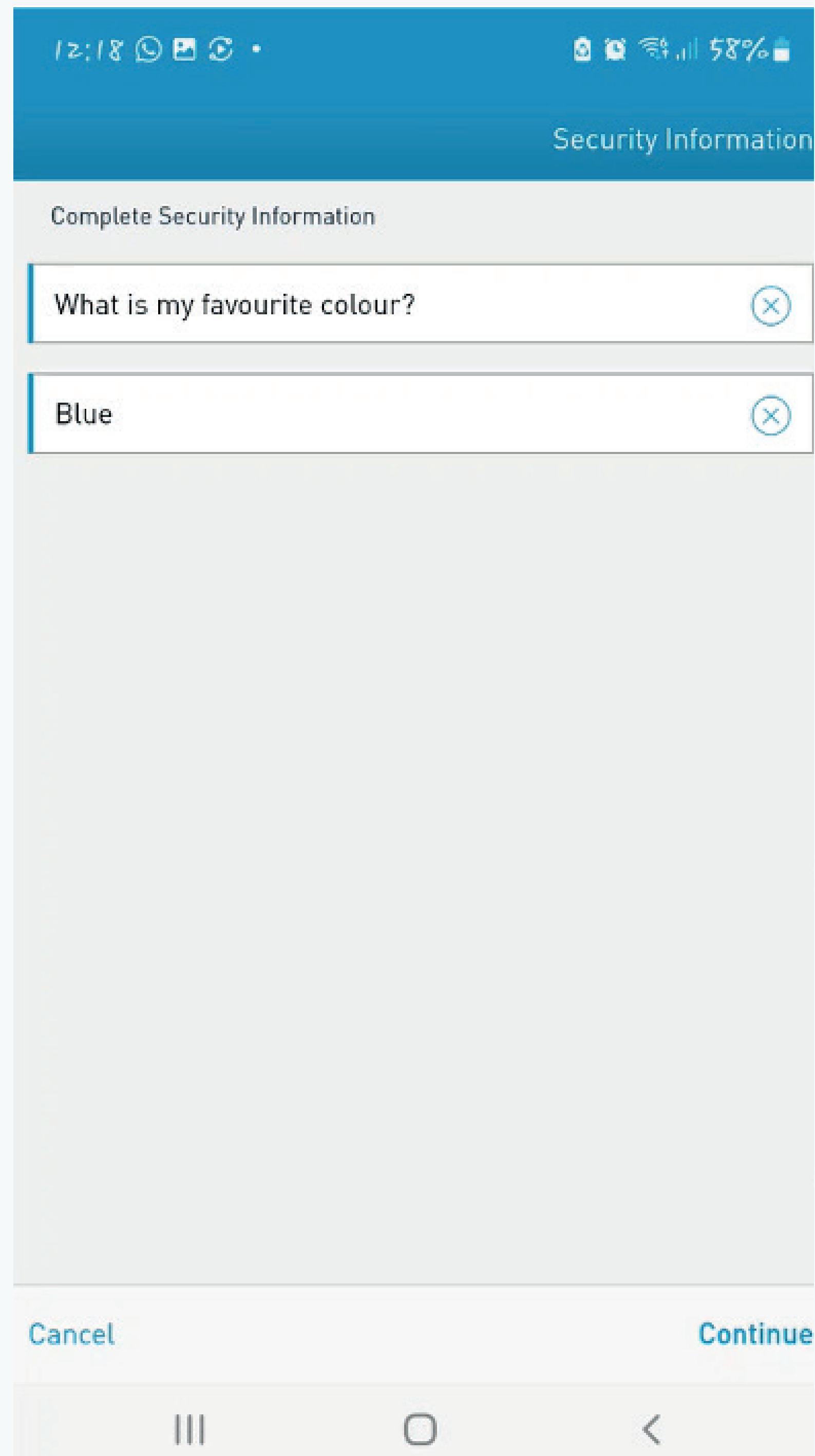
Republic Bank

[See More](#)

Security Devices

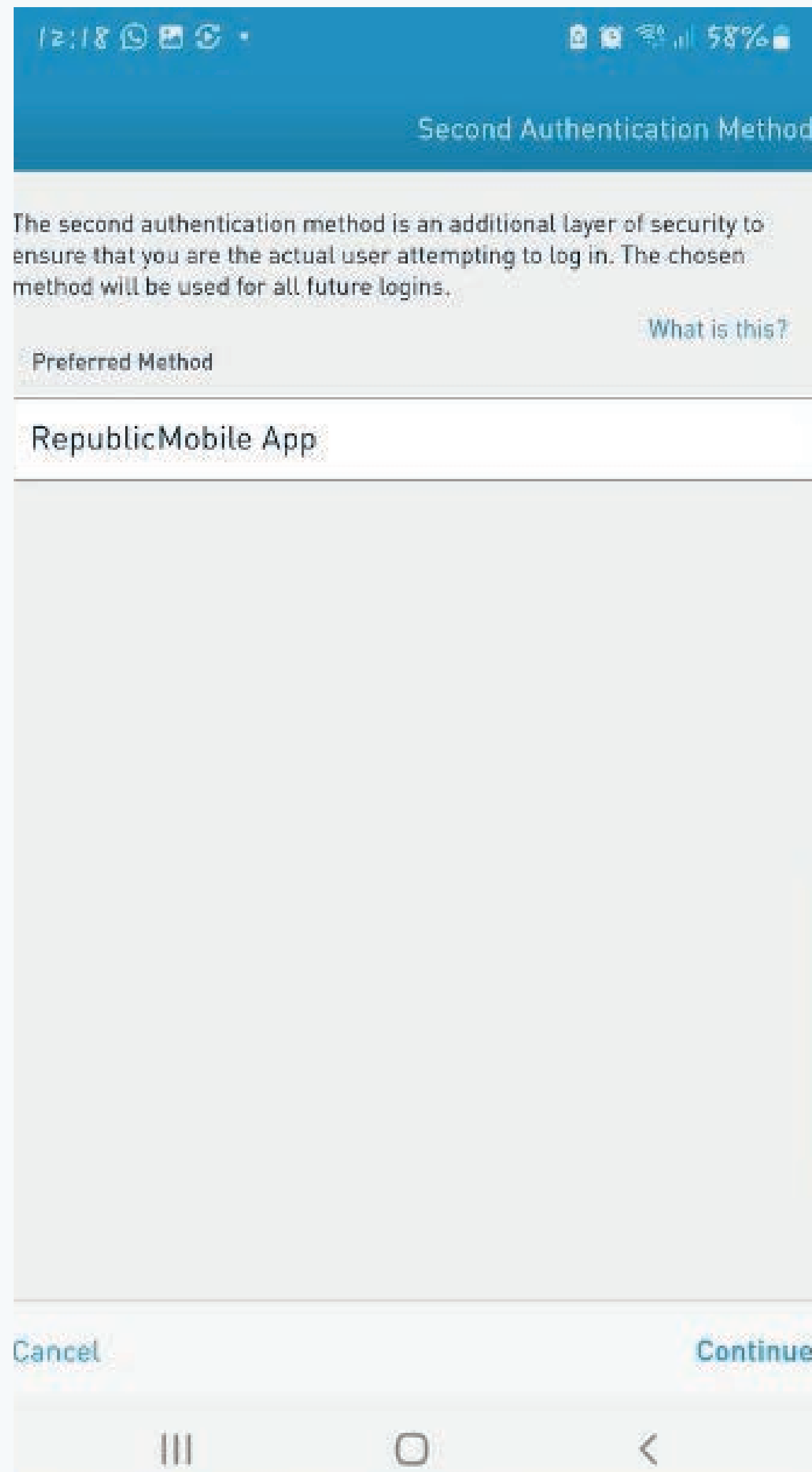
Step 1:

After registering, login with your username and the temporary password sent to your email. Follow the instructions you'll be given to change that temporary password.

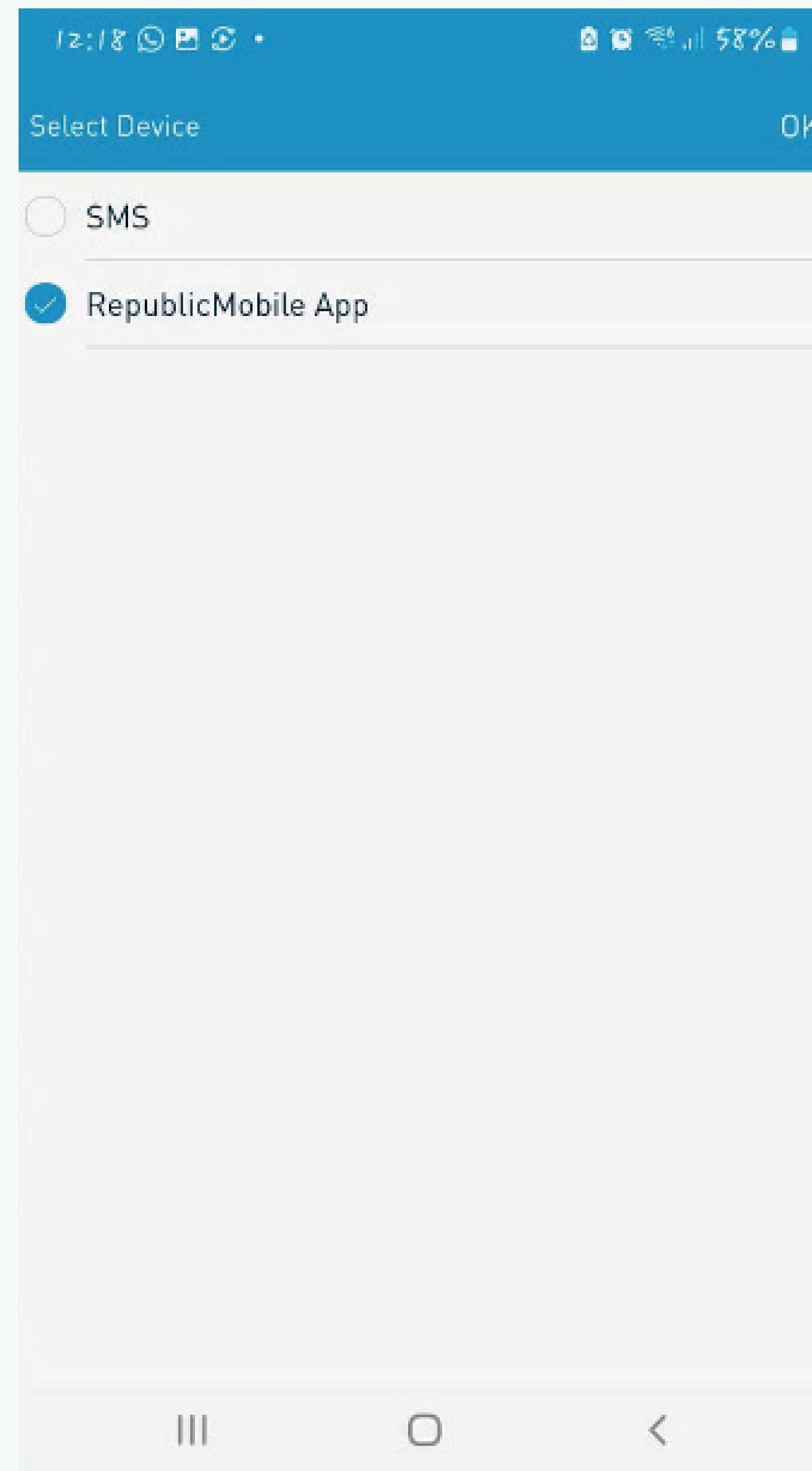


Step 2:

Create your secret question and answer.



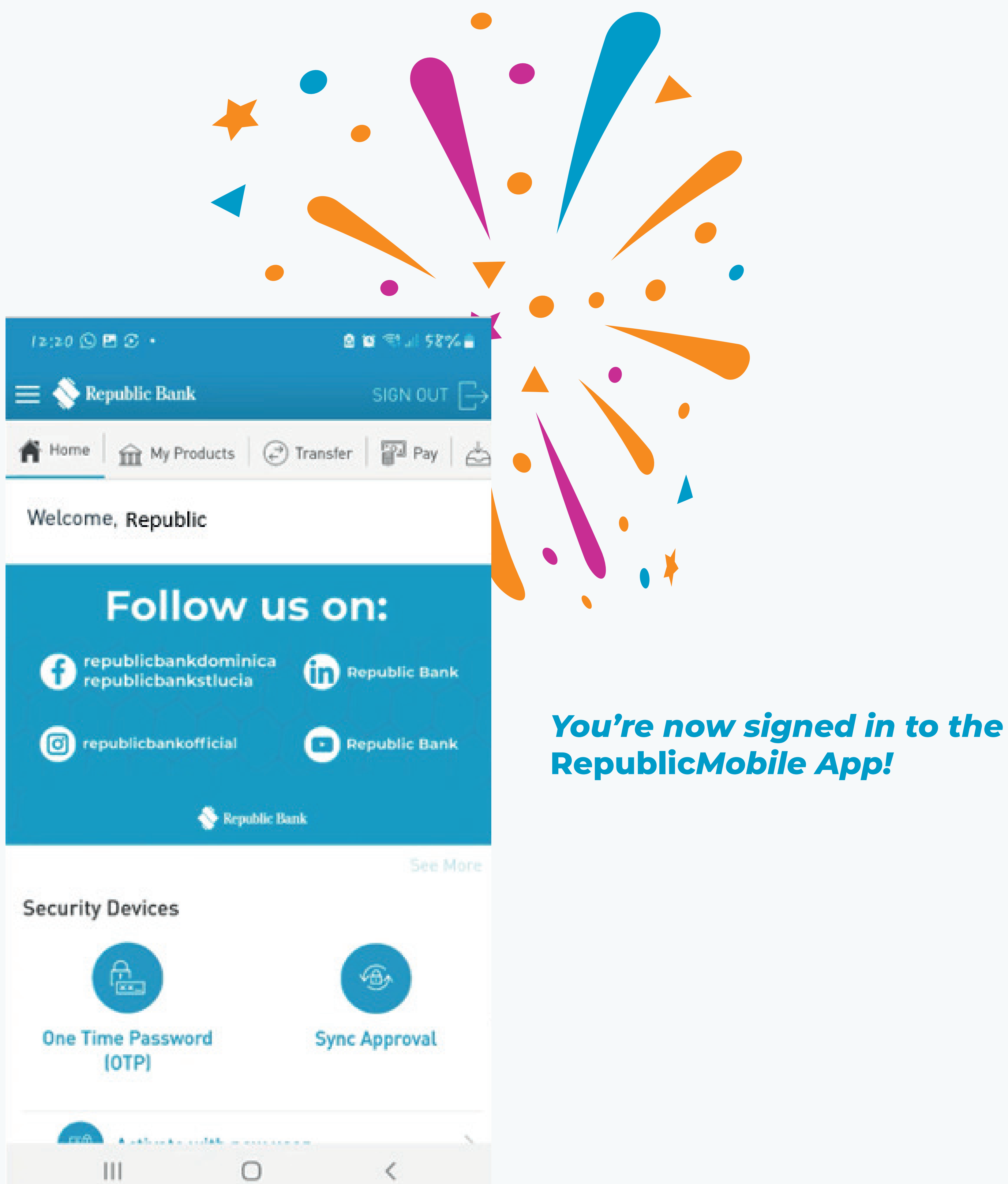
a. Tap the text box



b. Make your selection

Step 3:

Select your two-factor authentication method.



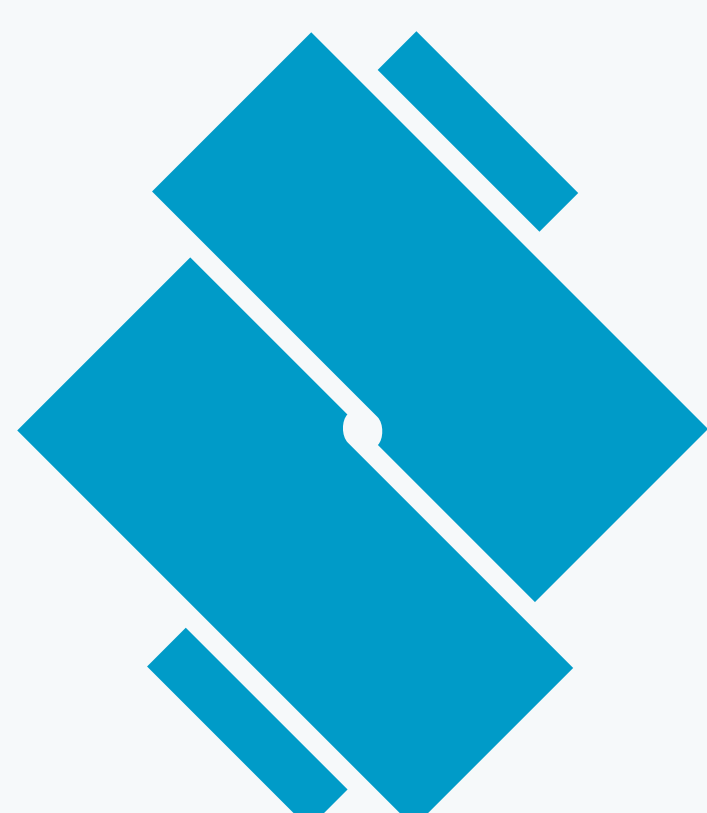
For assistance, call our helpline:

Grenada

1-473-440-4725 (4RBL)

British Virgin Islands

(284) 494-4725 (4RBL)



Republic Bank
We're the One for you!